



**Hospitality
Mastermind**
From Idea to Impact



Limited Places available ! Apply by 15th October to secure your place.

From Idea to Impact

Funded by East Renfrewshire Council via UKSPF, this fully funded programme is free to participants and open to 12 businesses per cohort.

Carefully designed to deliver genuine value without taking up too much of your valuable time, the programme provides focused support that makes a real difference.

Running concurrently with our Retail Mastermind programme, the programmes also feature joint sessions, offering opportunities for collaboration, shared learning and networking.



What to Expect

This programme is all about helping you grow the skills that really matter in hospitality.

Together, we'll explore everything from leadership and finance to fresh ideas, digital know-how and outstanding customer service.

You'll also get the chance to dive into topics like people management, branding, sustainability and supply chain management. With workshops, webinars and one-to-one support, you'll come away with practical tools, new confidence and guidance to keep you moving forward.

Expected Outcomes

- 1 Enhanced leadership and management capabilities.
- 2 Improved financial planning
- 3 Greater innovation and diversification
- 4 Stronger customer service skills
- 5 Improved online presence and market reach
- 6 Better sustainability and supply chain management
- 7 Long-term business growth and resilience



Funded by
UK Government

Interested in the programme?

Email Scott.Arnot@bgateway.com



**Retail
Mastermind**
From Idea to Impact



Limited Places available ! Apply by 15th October to secure your place.

From Idea to Impact

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Carefully designed to deliver genuine value without taking up too much of your valuable time, the programme provides focused support that makes a real difference.

Running concurrently with our Hospitality Mastermind programme, the programmes also feature joint sessions, offering opportunities for collaboration, shared learning and networking.



What to Expect

This programme is designed to help you build the skills that really count in retail.

We'll cover everything from leadership and financial know-how to innovation, digital skills and creating brilliant customer experiences.

You'll also explore people management, branding, sustainability and supply chain management.

Through a mix of workshops, webinars and one-to-one support, you'll gain practical tools, fresh ideas and the confidence to put them into action, with follow-up to keep you on track.

Expected Outcomes

- 1 Enhanced leadership and management capabilities.
- 2 Improved financial planning
- 3 Greater innovation and diversification
- 4 Stronger customer service skills
- 5 Improved online presence and market reach
- 6 Better sustainability and supply chain management
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